Caution Regarding Document Forgery and Imitation Products of Proterial Tool Steel Products by Third Parties in the Chinese Market

Thank you very much for your continued patronage of our products.

We have recently confirmed two serious cases of fraudulent activity by third parties in the Chinese market involving our tool steel products.

- 1. Cases have been confirmed in which forged documents closely resembling our officially issued test certificates are being circulated. These forged documents use a format very similar to our official test certificates, making them difficult to distinguish from their original appearance. Furthermore, it has been confirmed that the products corresponding to these documents are either imitative or non-relevant.
- 2. Cases have been confirmed in which products that appear to be imitations of our tool steel products (hereinafter referred to as " imitation products") are being circulated in the market using names that are identical or similar to our brand names. These imitation products are different from our products, and we do not guarantee the quality or performance of these products.

We will take strict action against these counterfeit and imitation acts.

Request to Customers

When purchasing tool steel products, please use our authorized distributors.

If you discover any forged documents or imitation products, please contact us immediately.

■ Contact Information

Tool Steel Dept., Specialty Steel Business Unit, Proterial, Ltd.

Inquiry Form: https://www.cntct.proterial.com/contact/publish/inquiry eng?g=01&c=002

To ensure our customers can use tool steel products with confidence, we take strict measures against fraudulent activities such as the manufacture and sale of imitation products. We sincerely regret that we cannot take responsibility for any loss or damage that may occur due to imitation products.

We will continue to strive to provide safe and reliable tool steel products. We appreciate your understanding and cooperation.